

5) Guidance for parents and carers

When supporting a bereaved family, or informing other families of a death within the school community, parents and carers may appreciate guidance to help them respond to questions and better understand reactions from their children. Below is information you can give to parents, which they may find helpful and reassuring.

Most children and young people affected by a death just need adults who care about them. You cannot take away their sadness, but you can acknowledge it and support them through the experience. Reactions will vary. If they were not close to the person who died, they may be unaffected.

However, it is best not to make assumptions. Any death may make children and young people anxious, as they become more aware of their own mortality and that of those around them.

Questions are healthy, as is curiosity. A good approach with any age is to acknowledge what has happened and then answer questions as they arise. Having accurate information will enable you to answer questions with facts rather than rumour; try to obtain this from a reliable source so that information is both accurate and sensitive to the wishes of the bereaved family.

Young children often do not have adult inhibitions surrounding death and you may be taken aback by some of their comments and reactions. It is not unusual for them to act out funerals or play at being dead. It is their way of trying to make sense of what has happened. Teenagers may become withdrawn and difficult to engage with. Respect their need for personal space whilst gently reminding them that you are there if they need you.

Answer questions honestly using age-appropriate language. It is better to use the words 'dead' or 'died' rather than euphemisms which can be confusing. A simple biological explanation of death can be very helpful. "When someone dies their heart stops beating, they do not breathe and their brain doesn't work anymore."

If you do not know the answer to their questions, say so. Children often have a surprising capacity to deal with the truth, if given information in simple, straightforward language, appropriate for their age and understanding. Young children tend to make up what they do not know, and their imaginings are often worse than the reality. Adolescents and teenagers could resent a lack of honesty from the adults around them.

Do not think that you have to hide your own sadness. Seeing adults expressing emotion can give a child of any age 'permission' to do the same, if they feel they want to. Hearing how you are feeling may help them to consider their own feelings.

Maintain routines, such as going to school. Familiar situations and contact with friends brings security and a sense of normality. Continue to expect the usual rules of behaviour. Normality with love and compassion is what to aim for.

You may notice some of the following which are all normal as long as they do not continue for too long:

- Change in behaviour, perhaps becoming unnaturally quiet and withdrawn or unusually aggressive.
- Anger is a common response at all ages and may be directed at people or events which have no connection to the death.
- Disturbed sleep and bad dreams.
- Anxiety demonstrated by clingy behaviour and a reluctance to be separated from parents or carers. Older children may express this in more practical ways, for example by expressing concerns over issues that adults may perceive as insensitive or unimportant.
- Being easily upset by events that would normally be trivial to them.

- Difficulty concentrating, being forgetful and generally 'not with it.' This makes school work particularly difficult and academic performance may suffer. Older children may feel that there is no point in working hard at school and they might lose a general sense of purpose in their lives.
- Physical complaints, such as headaches, stomach aches and a general tendency to be run down and prone to minor illness.

Grief is a natural and necessary response to a death. However, if concerned about a child, do not hesitate to seek advice.

Further resources

See *Books and resources* (included in this guide) and the following areas of Child Bereavement UK's website:

- When a child or family grieves
- Short guidance films

Carers and parents looking for support and information may call our Helpline: **0800 02 888 40**, access **Live Chat** via our website, or email: support@childbereavementuk.org